Office of the District of Columbia Auditor Releases Audit of the District’s
Workforce Development Programs


The mission of the Department of Employment Services (DOES) is to plan, develop and administer employment-related services to all segments of the District’s population. The objectives of the audit were to determine whether the DOES complied with federal and District Workforce Development Program requirements and developed and implemented internal controls to provide efficient and effective management over the District’s One-Stop and Transitional Employment Workforce Development Adult Programs.

During the audit, the Auditor identified 8 findings and directed 18 recommendations to the Director of DOES and/or the Deputy Mayor for Planning and Economic Development to correct the deficiencies observed during our audit. The audit found deficiencies pertaining to compliance with regulations and ineffective internal controls. Specifically, we found:

- a failure to achieve federal performance goals,
- a lack of a certification process for One-Stop Career Centers
- ineffective management of Workforce Development Programs, and
- inadequate internal controls over Workforce Development Program operations and administrative processes.

Since the completion of the audit, a new Director, Lisa Mallory, was appointed to lead DOES. Ms. Mallory advised ODCA that DOES has taken significant steps toward implementing many of the recommendations presented in the report.

“I am hopeful that DOES will continue to implement all of the audit recommendations. In so doing, DOES will increase the efficiency of operations, ensure compliance with rules and
regulations and improve the delivery of key employment services to the residents of the District of Columbia,” said Yolanda Branche, District of Columbia Auditor.

Click here to view the report in its entirety. Visit dcauditor.org or call 202-727-3600 for more information about this report or the Office of the District of Columbia Auditor.

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